

A SOCIAL ENTERPRISE OF OUR PLACE SOCIETY

Make a difference with your landscaping.

Premium residential landscape maintenance that transforms lives and strengthens communities — delivered by skilled crews who take real pride in your property.

▶ **Watch our 3-minute video**

Get ready to be inspired!

INTRODUCTION

Built on a Different Foundation.

Your Place is a social enterprise by Our Place Society. As an extension of their charitable mandate, there is no "owner" making a profit. Here, every dollar of profit is reinvested in the company. That lets us make a deeper impact and tackle some of our community's biggest challenges, while delivering higher-quality service with greater stability. It's a win-win-win.

A major strength of Your Place is our people. Our field technicians have overcome significant challenges to reclaim their lives with long-term addictions treatment. They have shown remarkable tenacity, courage, and a strong work ethic — navigating a recovery journey that demands dedication, openness, and resilience. Many arrive with previous landscaping or trades experience, and all receive additional training and supervision from seasoned industry professionals. This combination of lived experience, industry-grade instruction, and strong leadership produces crews that are skilled, reliable, and deeply motivated to do excellent work.

We pay every employee the documented living wage plus full benefits — our starting wage alone being roughly 25% higher than the industry average — in an industry where underpayment is unfortunately common. This investment results in a stable, respectful workplace where staff stay longer, perform better, and take pride in the properties they care for.

Where many companies struggle to hire and retain staff, we have people waiting to work with us. This helps us maintain capacity, avoid service gaps, and consistently meet our commitments. We partner with clients who want more than basic maintenance — they want clear communication, dependable scheduling, high standards, and a long-term relationship with a company that stands behind its work.



35+

Years of experience on our team

25%

Above industry-average wages

150+

Satisfied customers

5★

Consistent customer reviews

"It was like they were reading my mind. They worked their butts off — couldn't be more impressed. And the price was reasonable, too."

5-STAR GOOGLE REVIEW

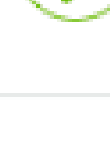
WHY YOU'LL LOVE WORKING WITH US

High standards, backed by real accountability.

- ✓ **Professional & insured.** \$5M liability insurance, WorkSafeBC coverage, and commercial-grade tools and trucks.
- ✓ **Clear & responsive communication.** Proactive updates, fast responses, plus automated billing and streamlined reporting.
- ✓ **Consistent, quality service.** Crews scheduled with seasonal logic, trained for excellence, and led by professionals.
- ✓ **Experience.** Over 35 years on our team — all the tricks of the trade that make us efficient without sacrificing quality.
- ✓ **Accountable & transparent.** Every visit is logged with photos, timestamps, and notes in your customer portal.
- ✓ **Purpose with performance.** Hiring Your Place creates jobs for people who've done the hard work of recovery.

RESIDENTIAL SERVICES WE OFFER

Care for every part of your landscape.

SERVICE	WHAT IT INCLUDES	PROGRAM OPTIONS
 Lawn care	Mowing, trimming, seasonal fertilizing, and clearing debris from sidewalks, patios, and driveways for healthy, well-presented turf.	16 / 18 / 21 / 28 annual visits
 Garden care	Weeding, shrub and perennial maintenance, shaping, pruning, and debris removal — timed seasonally to support healthy plant growth.	4 / 16 / 24 annual visits
 Trimming & hedging	Seasonal trimming and pruning for hedges, shrubs, and small trees under 14 feet, with attention to plant health, visibility, and structure.	Integrated or standalone
 Clean-ups & transformation	Heavy weeding, invasive removal, pruning, debris clearing, bed redefining, and overgrowth reduction to restore order and curb appeal.	One-time / seasonal
 Irrigation	Spring start-up, fall blow-out, replacing broken heads, fixing minor leaks, and adjusting spray patterns to improve coverage.	Only available with recurring clients.

CHOOSE A SERVICE PATH

Two ways to work together.

FULL-SERVICE PATH

Recurring & custom programs

A comprehensive service path designed for ongoing property care, larger projects, and more customized landscape needs. Ideal for clients looking for tailored recommendations, ongoing service, or a more detailed planning process.

Commonly used for

- Recurring maintenance programs
- Larger clean-ups and transformations
- Strata and commercial properties
- Multi-visit landscape work
- Long-term property care

This path includes an onsite walkthrough, discussion of priorities and goals, and a detailed quote or maintenance proposal tailored to your property. During service, our team follows a clearly defined scope with ongoing communication and professional oversight — all documented through an individualized online portal.

FAST-TRACK PATH

One-time & small projects

A streamlined service path designed for straightforward, one-time small projects. Ideal for clients who want flexible property care without the complexity of a detailed proposal process.

Commonly used for

- Garden clean-ups
- Pruning and trimming
- Seasonal refreshes
- One-time property care

Choose a service time-block based on your priorities and budget — labour is allocated by time, not guaranteed scope. On the day of service, the crew lead reviews priorities with you onsite to ensure the time is used effectively.

- 3 hours**
- 4.5 hours**
- 6 hours**
- 9 hours**

Optional add-ons: green waste disposal · mulch or soil delivery · additional labour time

GOOD TO KNOW

Add-ons, budgets, and scope.

ADD-ONS

Beyond the program

- Planting materials such as annuals and perennials, as well as mulches and soils, are not included — though we're happy to source them.
- Non-green-waste refuse.
- For annual contracts, green waste over one-third of a truck may incur an extra charge. For one-off jobs, green waste is estimated per job.
- Garden design work is available, estimated separately.
- Hardscapes can be managed as subcontracts.

WHAT WE DON'T DO

Out of scope

- Arborist work or tree work over 14' — for example, Garry oak work requiring permits, or pruning that requires rigging.
- Pesticides. We don't use pesticides, but will use dormant oil sprays and insecticidal soap if approved.
- Large tree roots and stump grinding.

BUDGETS & PAYMENTS

Simple, predictable billing

Most ongoing services are amortized — the annual cost is spread evenly across twelve months, so your bill is the same every month, even though work naturally rises in spring and summer and eases off in winter.

One-off jobs and project work are invoiced on completion or by milestones, with all visits and time on site tracked in your online portal.

Monthly invoices go out around the 26th each month. Pay by e-transfer, credit card, cheque, or EFT.

CAN YOU TRUST YOUR PLACE CREWS?

Yes — and here's why.

Every field technician at Your Place has been vetted and proven before being hired. Most are graduates of the New Roads Therapeutic Community, having completed a long-term recovery program and demonstrated the health, stability, and motivation required to succeed.

All crews are trained and led by industry professionals, ensuring high standards of quality, safety, and professionalism. We also hold daily check-ins to ensure every team member is physically, mentally, and emotionally ready to work.

No crew member works alone — our team-based model provides built-in accountability and mutual support, without the possibility of substance-use. Your trust is essential, and we will earn it through professionalism, transparency, and consistently excellent service.

A FEW MORE TESTIMONIALS

"Your Place gardeners arrived on time and worked consistently. They were friendly and professional. Happy to work with our strata in-house gardeners and respond to their requests."

"I appreciated being able to receive top-quality, efficient, professional garden services from Your Place, while contributing to a social enterprise."

"Very organized, helpful, and easy to communicate with. The staff are friendly, professional, and hard working. The garden looks great!"

Let's talk about your property.

Book a free assessment and we'll review your property together, understand your priorities, and recommend the right service path. From there, you decide how you'd like to proceed.

250-920-6243

yourplacevictoria.ca

yourplace
VICTORIA

A social enterprise of Our Place Society